

# Patient Pre & Post Operation Assessment of Company:

**Customer Name:** \_\_\_\_\_ **Date of Work:** \_\_\_\_\_

**Customer Address:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Patient Phone:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Company Name:** \_\_\_\_\_ **Company Phone #:** \_\_\_\_\_

**Company PPO Employee:** \_\_\_\_\_ **PPOE #:** \_\_\_\_\_

- 1) Did the PPOE do a complete diagnosis of all plants and trees on property or just give medical diagnosis on the specific organism they were called to come look at? **Y – N**
- 2) Did the PPOE explain that when a cut is made on a tree, the tree never heals, it compartmentalizes? **Y – N**
- 3) Did the PPOE explain that once a tree has had a surgical procedure done, it leaves a potential risk of decay before the tree compartmentalizes the wound, seals the core wood and can take years or a decade to seal the wound? **Y – N**
- 4) Did the PPOE explain that the bigger the wound, the odds of decay increase? **Y – N**
- 5) Did you feel the PPOE diagnoses of the medical condition as a medical professional and the education and knowledge they presented you with was helpful and educational? **Y – N**
- 6) Did the Medical Office or PPOE follow up after medical work was completed? **Y – N**
- 7) Do you feel that the price you paid gave you happiness, satisfaction and peace of mind knowing that the medical recommendation and the price paid for medical treatment was reasonable and the reasons were presented in a scientific and medical explanation by the PPOE? **Y – N / Reason:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

8) When the PPOE gave scientific and medical information, did it include but not limit to: **A)** Medical Condition. **B)** Biology of trees. **C)** Background and information on diseases, insects, fungi, etc. **D)** The science behind whatever reason made you call for treatment. **Y – N / Reason:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Patient Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_